

Independent verification of main performance indicators

INDEPENDENT VERIFICATION OF MAIN PERFORMANCE INDICATORS 2012



Scope and method of work

Det Norske Veritas AS has been engaged to verify the numerical values of the environmental and social performance indicators presented in the “Summary of main performance indicators” table (the “Table”). The verification is limited to the numerical values presented on pages 50–53 in the pdf version and in the interactive version on internet presented at [this link](#). The verification was conducted in January and February 2013.

The verification was based on a review of the reported sustainability performance data, supplemented by spot checks of the collection and aggregation process which has been carried out by the sustainability organisation of ABB.

To assess the validity of the numerical values of the environmental indicators, DNV carried out telephone interviews with Local Sustainability Officers (LSO). To include several of the Baldor sites acquired in 2011, the number of interviews was expanded to cover 15 out of 398 LSO reports. To verify the process for collecting information for the social indicators DNV carried out telephone interviews with Country Sustainability Controllers and Country Occupational Health and Safety Advisors from five out of 58 countries. DNV also interviewed five people in the ABB Group Function Sustainability Affairs, Legal and Integrity, and Supply Chain Management with responsibility for collecting, aggregating and/or presenting the data in the Table.

During the verification, DNV

- carried out interviews and reviewed the database containing the environmental and social performance data
- checked ABB’s routines for aggregating data
- checked consistency and understanding of reporting from selected ABB sites
- checked the database for inconsistencies

Countries included in verification interviews:
CSC: China, Malaysia, Peru, Qatar, USA
LSO: Argentina, Benelux, Canada, China, France, Germany, India, Korea, Mexico, Singapore, South Africa, Sweden, Taiwan, UK, USA

Conclusions

It is the opinion of DNV that ABB has a well-established web-based internal reporting system. ABB has also provided training and follow up to facilitate accurate reporting from newly acquired Baldor sites.

A few minor reporting inconsistencies were discovered and highlighted to ABB. Identified errors were immediately corrected, and the Table that is presented in this review includes the updated numbers.

Based on the findings, DNV considers the numbers published in the Table to be reasonably fair and accurate.

Høvik, Norway, 18th February 2013

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