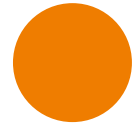


1. Improve ABB's environmental performance

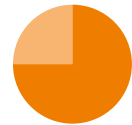
All sites to reduce use of energy by 2.5% annually

- Energy use was reduced by 3.5% for continuing operations.
- More than 180 energy efficiency projects were undertaken, most commonly: switching to energy efficient lighting solutions, implementing or updating heat recuperation from machines and processes, and optimizing heating, ventilation and cooling systems, often using ABB's own technology.



Action plans for improved risk management and performance at facilities in water stressed regions

- 35 facilities developed action plans covering a total of 92 activities, consisting mostly of behavioral and technical solutions.
- The use of water at ABB facilities which introduced water action plans fell by almost 14% from 2011 to 2013.



Develop action plans to reduce the environmental impact of business air travel

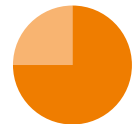
- Emissions from air travel fell by 7.7% year on year.
- Strong increase in number of virtual meetings supported by internal communications campaigns.



2. Provide a healthy, safe, secure and responsible workplace

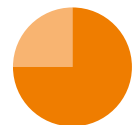
Maintain and improve crisis management, security and human rights capability through training and exercises

- About 500 senior managers in 25 countries were given training to help them ensure the safety and security of employees and contractors in a time of crisis.
- Human rights courses covered about 170 managers in several parts of East Asia and the Middle East. Special training was also provided at a workshop for newly-appointed country managers.



Implement improvement programs through Group and Country consolidated Health Safety and Environment (HSE) plans, training and Business Unit-specific activities

- Further training courses for higher-risk businesses involving use of electricity and working at height driven through businesses and regions.
- Program of safety training and audits across the Service business.
- Workshops on exposure to chemicals, noise, dust, vibration etc.
- Training sessions for travelers to better understand health and safety risks.



3. Drive sustainability performance in the supply chain

Improve sustainability performance in the supply chain through the Supplier Sustainability Development Program (SSDP)

- 150 suppliers audited.
- 19 auditors achieved SSDP lead auditor certification by third party – twice as many as in 2012. More than 400 people trained on Supply Chain Management sustainability awareness program.
- 630 suppliers trained in 2013. Other suppliers benefited from receipt of new supplier sustainability handbook.

