

Summary of main performance indicators⁽¹⁾

| GRI ref. | Indicator description | 2013 | 2012 | 2011 |
|----------------------|---|---------------|--------------|--------------|
| Environmental | | | | |
| EN1 | Materials | | | |
| | Phthalates (tons) | 21 | 28 | 47 |
| | Brominated flame retardants (tons) | 2.9 | ~0 | ~0 |
| | Lead in submarine cables (tons) | 7,236 | 5,633 | 5,725 |
| | Organic lead in polymers (tons) | 0.6 | 0.9 | 1.3 |
| | Lead in other products (tons), e.g. backup batteries and counterweights in robots | 2,601 | 363 | 227 |
| | Cadmium in industrial batteries (tons) | 4.4 | 5.6 | 1.6 |
| | Cadmium in rechargeable batteries (tons) | 67.6 | 6.3 | 10 |
| | Cadmium in lead alloy and other uses (tons) | 5.7 | 4.5 | 4.3 |
| | Mercury in products (tons) | 0.012 | 0.011 | 0.030 |
| | SF ₆ insulation gas (inflow to ABB facilities) (tons) | 1,438 | 1,139 | 1,052 |
| | SF ₆ insulation gas (outflow to customers) (tons) | 1,425 | 1,118 | 1,040 |
| | No. of transformers with PCB oil in ABB facilities | 1 | 1 | 2 |
| | No. of capacitors with PCB oil in ABB facilities | 60 | 32 | 0 |
| | Mercury in instruments in ABB facilities (tons) | 0.371 | 0.203 | 0.263 |
| EN3 | Direct energy consumption (Gigawatt-hours – GWh) | | | |
| | Oil (11.63 MWh/ton) | 94 | 93 | 92 |
| | Coal (7.56 MWh/ton) | 4 | 0 | 0 |
| | Gas | 754 | 556 | 417 |
| | Total direct energy used | 852 | 649 | 509 |
| EN4 | Indirect energy consumption (Gigawatt-hours – GWh) | | | |
| | District heat consumption | 251 | 219 | 195 |
| | District heat: Losses at utilities | 38 | 33 | 29 |
| | Electricity consumption | 1,705 | 1,599 | 1,447 |
| | Electricity: Losses at utilities | 2,355 | 2,208 | 1,999 |
| | Total indirect energy used | 4,349 | 4,058 | 3,670 |
| | Megawatt-hours (MWh) per employee | 19.0 | 18.1 | 16.9 |
| EN8 | Water withdrawal (kilotons) | | | |
| | Purchased from water companies | 4,400 | 3,900 | 3,400 |
| | Groundwater extracted by ABB | 3,200 | 3,000 | 3,200 |
| | Surface water extracted by ABB | 2,700 | 2,800 | 2,600 |
| | Total water withdrawal | 10,300 | 9,700 | 9,200 |

⁽¹⁾ Note that data in this table for 2012 and earlier, except LA1 for 2012, do not include Thomas & Betts. Data for 2011 do not include Baldor.

| GRI ref. | Indicator description | 2013 | 2012 | 2011 |
|-------------|--|-------|-------|------|
| EN16 | Greenhouse gas emissions (kilotons CO₂ equivalent) | | | |
| | Scope 1 | | | |
| | Energy | 179 | 137 | 109 |
| | SF ₆ (in CO ₂ equivalents) | 280 | 332 | 263 |
| | Scope 2 | | | |
| | District heat consumption | 55 | 48 | 43 |
| | District heat: Losses at utilities | 8 | 7 | 7 |
| | Electricity consumption | 357 | 337 | 309 |
| | Electricity: Losses at utilities | 493 | 465 | 427 |
| | Scope 3 | | | |
| | Air travel ⁽²⁾⁽³⁾ | 152 | 171 | 185 |
| EN19 | Emissions of volatile organic compounds (tons) | | | |
| | Volatile organic compounds (VOC) | 1,210 | 1,355 | 810 |
| | Chlorinated volatile organic compounds (VOC-Cl) | 20 | 12 | 13 |
| EN20 | Emissions of NO_x and SO_x (tons SO₂ and NO₂) | | | |
| | SO _x from burning coal | 3 | 0 | 0 |
| | SO _x from burning oil | 69 | 69 | 68 |
| | NO _x from burning coal | 2 | 0 | 0 |
| | NO _x from burning oil | 52 | 52 | 51 |
| | NO _x from burning gas | 163 | 120 | 90 |
| EN22 | Waste (kilotons) | | | |
| | Scrap metal recycled | 185 | 150 | 97 |
| | Other waste recycled | 52 | 41 | 39 |
| | General waste sent for disposal | 50 | 43 | 45 |
| | Hazardous waste | 14 | 12 | 9 |
| EN23 | Significant spills | | | |
| | Total number of significant spills | 20 | 11 | 9 |

⁽²⁾ 2013 data for air travel do not include Thomas & Betts.

⁽³⁾ 2013 data for air travel are calculated using the emission factors published by UK Department of Environment, Food and Rural Affairs (DEFRA in its "2012 Guidelines to DEFRA/DECC's GHG Conversion Factors for Company Reporting. Data from 2012 and 2011 were calculated emissions factors provided by DEFRA in its 2009 Guidelines. Use of the 2012 factors gives a slightly lower total. For comparison, ABB's air travel emissions for 2012 calculated using the 2012 emission factors = 165 kton CO₂ equivalent.

| GRI ref. | Indicator description | 2013 | | 2012 | | 2011 | |
|---------------|---|----------------|------------|----------------|------------|----------------|------------|
| Social | | | | | | | |
| LA1 | Employment | | | | | | |
| | Total workforce by region (ABB employees) | | | | | | |
| | Europe | 65,000 | | 64,000 | | 60,300 | |
| | The Americas | 34,400 | | 34,400 | | 25,900 | |
| | Asia | 39,400 | | 38,300 | | 37,400 | |
| | Middle East and Africa | 8,900 | | 9,400 | | 10,000 | |
| | Total | 147,700 | | 146,100 | | 133,600 | |
| | Total numbers of part-time employees included above | | | | | | |
| | Europe | 2,832 | 4% | 2,835 | 5% | 2,924 | 5% |
| | The Americas | 330 | 1% | 169 | 1% | 108 | <1% |
| | Asia | 1,311 | 4% | 1,391 | 4% | 106 | <1% |
| | Middle East and Africa | 186 | 3% | 4 | <1% | 1 | <1% |
| | Total | 4,659 | 3% | 4,399 | 3% | 3,139 | 3% |
| LA2 | Employee turnover | | | | | | |
| | Turnover of all employees, including part-time | | | | | | |
| | Europe | 5,387 | 9% | 5,083 | 8% | 5,712 | 10% |
| | The Americas | 4,760 | 14% | 3,689 | 14% | 2,823 | 15% |
| | Asia | 4,681 | 13% | 4,149 | 12% | 4,615 | 13% |
| | Middle East and Africa | 853 | 14% | 911 | 15% | 854 | 14% |
| | Total turnover for whole Group | 15,681 | 11% | 13,832 | 11% | 14,004 | 12% |
| | Turnover of all female employees, including part-time | | | | | | |
| | Europe | 1,217 | 2% | 1,218 | 2% | 1,364 | 2% |
| | The Americas | 1,026 | 3% | 676 | 3% | 531 | 3% |
| | Asia | 1,261 | 3% | 1,023 | 3% | 1,086 | 3% |
| | Middle East and Africa | 97 | 2% | 70 | 1% | 184 | 3% |
| | Total turnover for whole Group | 3,601 | 3% | 2,987 | 2% | 3,165 | 3% |
| LA7 | Occupational health and safety | | | | | | |
| | Fatalities, injuries, lost days, diseases | | | | | | |
| | Employee work-related fatalities | 0 | | 1 | | 0 | |
| | Incident rate | 0 | | 0.01 | | 0 | |
| | Employee work-related serious injuries | 40 | | 22 | | 22 | |
| | Incident rate | 0.27 | | 0.16 | | 0.18 | |
| | Employee commuting/business travel fatalities | 0 | | 1 | | 0 | |
| | Incident rate | 0 | | 0.01 | | 0 | |
| | Employee commuting/business travel serious injuries | 4 | | 0 | | 3 | |
| | Incident rate | 0 | | 0 | | 0.02 | |
| | Contractor work-related fatalities | 7 | | 2 | | 0 | |
| | Contractor work-related serious injuries | 29 | | 20 | | 16 | |
| | Contractor business travel fatalities | 0 | | 0 | | 0 | |
| | Members of the public fatalities | 1 | | 0 | | 0 | |
| | Employee working days lost due to industrial incidents | 10,591 | | 10,345 | | 9,478 | |
| | Employee occupational health diseases (number of cases) | 10 | | 10 | | 7 | |
| | Employee total recordable incident rate | 10.94 | | 13.04 | | 13.17 | |
| | Employee lost time incident rate | 4.70 | | 4.80 | | 5.70 | |

| GRI ref. | Indicator description | 2013 | 2012 | 2011 |
|-------------|--|------|----------|-------|
| HR4 | Non-discrimination | | | |
| | Total number of incidents of discrimination | 1 | 2 | 5 |
| | Total number of incidents of harassment | 10 | 13 | 32 |
| SO6 | Public policy | | | |
| | Financial and in-kind political contributions | 0 | \$30,000 | \$500 |
| LA10 | Training and education | | | |
| | Training per year per employee (average hours) | | | |
| | Brazil | 25 | 27 | 25 |
| | Canada | 18 | 22 | 21 |
| | China | 27 | 31 | 34 |
| | Finland | 18 | 14 | 13 |
| | Germany | 16 | 16 | 16 |
| | India | 12 | 18 | 5 |
| | Italy | 19 | 16 | 17 |
| | Sweden | 12 | 12 | 12 |
| | Switzerland | 20 | 19 | 17 |
| | USA | 28 | 24 | 25 |
| LA13 | Diversity and equal opportunity | | | |
| | Women in senior management (percentage) | | | |
| | Brazil | 15% | 16% | 7% |
| | Canada | 15% | 15% | 17% |
| | China | 28% | 27% | 25% |
| | Finland | 17% | 16% | 15% |
| | Germany | 7% | 7% | 7% |
| | India | 2% | 2% | 2% |
| | Italy | 8% | 7% | 7% |
| | Sweden | 25% | 24% | 22% |
| | Switzerland | 8% | 7% | 7% |
| | USA | 15% | 15% | 16% |